

## BALLOTING INSTRUCTIONS

# GNTV Voting Guide

### Practice Online Voting Webpage

[demo.gntvmedia.com](http://demo.gntvmedia.com)

### What Do You Need to Vote?

1. Six digit "Voter ID" as provided in advance.
2. A web browser on your device (phone, tablet, computer, etc...)

### Practice Voting is Now Available!

1. Visit [demo.gntvmedia.com](http://demo.gntvmedia.com)
2. At [demo.gntvmedia.com](http://demo.gntvmedia.com), enter the practice Voter ID: "123456"
3. Click the "Submit" button
4. The practice ballot will show on your screen
5. Make your voting selection(s)
6. Click the blue "Submit Vote" button
7. You will receive confirmation that your vote has been received.

That's it! Go ahead and practice again!  
You can click the green "Load Ballot"  
to load the ballot again



The screenshot shows a mobile device interface for the GNTV voting system. At the top, there are icons for a cloud, a globe, and a smartphone. Below these is a green button labeled "Load Ballot" and an orange button labeled "Get Recognized". Underneath the buttons, the text "VOTER ID: 123456" is displayed. A white box contains the question "Do you speak more than one language?" with two radio button options: "Yes" and "No". At the bottom of this box is a blue button labeled "Submit Vote".

### Need Help?

Contact your delegation teller.

## **GNTV Secure Online Voting FAQ**

### **Voting Identification Number**

Each delegate and reserve delegate will have a unique identifying number with which to vote. If somehow a person loses her/his unique number (which will be located on the back of your nametag), that person may report to the Elections Secretary, Meredyth Earnest.

If a reserve delegate is seated for a primary delegate, the primary delegate's unique identification number will be deactivated, and the reserve delegate's unique identification number will be activated. The Head of Delegation will fill out a form giving the name of the delegate being replaced and the name of the reserve delegate being seated. Your delegation teller must take that form to the Elections Assistant, Otto Harris, *before a vote is opened by the presiding Bishop*.

We realize that emergencies can occur, but we ask that delegates be seated for the duration of one session if at all possible (not changing between a delegate and a reserve delegate during a session while voting is occurring).

### **What if I want to vote for a write-in name?**

First, only elders in full connection may be written in. When your ballot appears, you will have a place to type in the name of an elder in full connection if you desire to do so.

### **What constitutes an invalid ballot?**

This system generally prevents invalid ballots because you will get a notice indicating what is incorrect with your submission and, while the ballot is still open, you will have the opportunity to correct your ballot. However, if a voter submits a ballot that has selected to enter one or more "Write In" names without entering a name(s), or has entered the wrong number of names, or has entered the name of someone not an elder, then that ballot will be deemed invalid.

### **How would a person know they have an invalid ballot when writing in a name?**

The system will give you an "error" message on most votes. However, the individual would also know if they did not enter a name in the "Write In" area of the ballot.

### **If someone enters an invalid ID, does it prevent them from submitting their vote?**

Yes. If a voter enters an invalid ID that is outside the working range of the system, they will receive an "Invalid Voter ID" error and will not be able to log in to load ballots. If the person is using an ID that is not activated (for example, if they are the reserve delegate and have not properly notified the Elections Assistant), they will be able to log in but will not be able to load ballots; instead, they will receive a message saying they are not eligible to vote on this ballot.

If a reserve delegate is duly seated for a delegate who is not present during a ballot, the teller for your delegation must notify the Elections Assistant, Otto Harris, using the above process. See above "Voter Identification Number" for the correct process.

**If I start my ballot but do not successfully submit it, is it invalid?**

You must click the “Submit Ballot” button before the Bishop closes the ballot. Only submitted ballots can be marked invalid. If you do not click the “Submit Ballot” button (that is, your ballot is not submitted), then your ballot is not counted at all and cannot be considered valid or invalid.

**How do I know my ballot is submitted?**

A confirmation message (“thank you for your vote” with a green box) appears when your ballot is successfully submitted.

You must click the “Submit Ballot” button before the Bishop closes the ballot.

**I’m getting a message that there are “No Ballots currently available. Ballots are only available to eligible voters.”**

- Are you the active voting delegate, for example, if you were the reserve delegate, did the chair of your delegation notify the Elections Assistant that you are taking an open delegate position?
- You only see a ballot if one is open for voting. Is a ballot currently open?
- The ballot does not open until the vote is officially called by the presiding Bishop.
- If you believe it should be open, please wait a few seconds and click the Load Ballot button again. You may have been just a little faster than the Bishop and our team on opening the ballot.

**Can we vote before the “Please Vote Now” message appears on screen?**

The ballot does not open to accept submissions until the vote is officially called, but you can vote before the “Please Vote Now” message if the ballot is open.

**What do I do if I need more time to vote?**

Please raise your hand and alert a teller before the ballot is closed by the presiding Bishop. Once closed, ballots cannot be reopened.

**I already submitted my vote but I need to change my answer.**

You can submit your ballot more than once while a ballot is open. Once the presiding Bishop closes the ballot, your final submission will become your vote and will be counted. If you submit your ballot again before the ballot is closed by the Bishop, it will erase your first selection and replace it.

**Are votes confidential? Does my voter ID mean the conference knows how I vote?**

The unique voter IDs are privately assigned and distributed by the voting system administrator and the conference office. Voter IDs are recorded with each ballot submission and used for validation purposes to ensure only the ballots cast by valid voters are counted. Records of the votes are maintained for post-session audit, but no voter information is made available outside of the voting system to ensure confidentiality of each ballot cast.

**Will there be practice ballots?**

There will be practice ballots onsite to give everyone time to practice.

**Can Lake Junaluska WiFi handle the balloting load?**

Lake Junaluska has very recently made significant investments in upgrading their internet connectivity and access points to handle our voting needs in Stuart Auditorium.

**Reminders**

- Each time, you will have limited time to convey your vote.
- If you don't want to participate in a particular vote, don't push any buttons during the voting interval.
- If you make a mistake in voting, simply vote again before the ballot is closed. The system will tabulate the last vote that you enter.

**Questions**

If you have any questions regarding the electronic voting systems or procedures, please ask your delegation teller or visit the electronic voting help desk in the rear of the Stuart Auditorium.